

Warranty certificate

10-year guarantee is given for standard windows with hardware Komfort Line K-3 and Smart Line S+*

Conditions and duration of warranty:

The warranty period is 10 years from the purchasing date that is written on the invoice.

AXOR INDUSTRY provides the guarantee for rectangular windows with accessories Komfort Line K-3 and Smart Line S+ hardware - consist of utterly original AXOR elements - for the term of 10 years or 25 000 times opening and closing cycle according to EN 13126-8 (the warranty expiries with the completion of either one). The guarantee applies solely to window producers who manufacture windows and balcony doors with original hardware elements of AXOR Komfort Line K-3 or Smart Line S+ not combining with any other Third Parties' products. Any involvement of third parties products is the cause of the cancellation of the warranty.

The current warranty covers original AXOR hardware elements, which were bought from either AXOR INDUSTRY directly or an authorized reseller providing with a proper invoice or a contract.

The scope of this guarantee is solely related with functionality of hardware elements. Its scope does not cover any nature of wear and tear as well as damaging, which occurs naturally in the course of time and may lead to loosing of its appearance and/or ease of use, which does not effect on functionality of window hardware.

The warranty is valid only on the following conditions: providing technical compliance of a proper installation in accordance with the instructions specified in the technical catalogs of Komfort Line K-3 and Smart Line S+, which were designed by AXOR INDUSTRY, and confirming of a proper maintenance fulfillment in compliance with the requirements of AXOR INDUSTRY's "User Manual".

This warranty does not cover the hardware elements installed on passage doors in public and commercial places as well as industrial premises and damages caused by actions of third parties.

Warranty claims:

Upon the occurrence of a warranty claim, company AXOR INDUSTRY provides a replacement of the defective item/s with functionally equivalent, but not bearing on any kind of cost related with delivery, installation and any other claims not related directly with hardware. However, the legitimate rights of beneficiaries relative to their seller shall not be restricted by this warranty. This warranty does not cover:

Functional impairment caused by defects in the window by itself (window installation error, window distortion, over torqued screws), breakage of hardware systems due to the chemical or mechanical damage, improper use, storage or transport, improper operation, any sign of damage caused by repair by unauthorized person, natural wear and tear and salt deposits, corrosion caused by using aggressive or abrasive detergents.

* Standard windows with hardware of Komfort Line K-3 and Smart Line S+ are:

Single rectangular windows with single-turn, tilt and turn sashes, as well as the double sash windows with standard opening, made of PVC profiles, technical specifications which meet the requirements of AXOR INDUSTRY, stated in the technical catalogues of Komfort Line K-3 and Smart Line S+. However, all electric/electronic equipment and devices as well as systems, which are installed with AXOR hardware system, are out of this warranty.



